

***Stay-Cations For Animal Companions***

**Client & Pet Intake Form - Pet Sitting Polices & Service Agreement**

***How did you hear about us?*** : ­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*We have a referral program, and want to be sure to give the person that referred you to us credit.*

**Client Intake form**

Client Name: ­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Client Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Home phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Cell phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Address**

Home Address

Address\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ State\_\_\_\_\_\_\_\_\_\_\_ Zip\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Home Info**

Food Location\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Parking Info\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Garage/Gate Code\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Alarm**

Arm Alarm Code\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Disarm Alarm Code\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Passcode (Required)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Emergency**

**Emergency Contact**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Cell Phone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Work Phone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Has key to the house:

**Trusted** **Neighbor**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Home Phone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Cell Phone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Has key to the house:

**Other Services/House Information**

Would you like us to provide any of the following services?

Mail/Paper

Indoor Plants Watered  If so, what days?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Would you like your garbage/recycling taken to the curb? Yes  No  Pick Up Day\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Thermostat: Kept on\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Inside trash can\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Outside trash can\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Cleaning supplies\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Breaker Box Location\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Water Shut Off Location\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**By checking one of the boxes below,** I give Merlin’s Pet Shop and/or pet care provider permission to authorize emergency work if necessary to prevent damage, and the owner will be responsible for full payment of such work, Yes  No  Call Us First

**Veterinarian**

## VETERINARIAN AUTHORIATION

Veterinarian Office: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Veterinarian Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Telephone:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Veterinarian Address:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

During my various absences, Merlin’s Pet Shop will be caring for my animal(s). They have my permission to transport them to and from your office or, in the case of large animals, request "on site" treatment from your office as is deemed necessary. I authorize you to treat my animal(s) and I will be fully responsible for all fees and charges and will pay for all charges they incur on my behalf upon my return. I further authorize you to give out any information about my animal(s) to Merlin’s Pet Shop.

**Client Signature** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# *Merlin’s Pet Shop Urgent Veterinary Treatment Authorization*

This form will be retained on file and will be used to authorize urgent veterinary treatment in the event that your pet(s) require such treatment during your absence and we are unable to contact you at the time. Should you change Vets please notify Merlin’s Pet Shop before service dates.

Client Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Home/Cell Telephone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

To whom it may concern: I have contracted for services from Merlin’s Pet Shop during my absence and I authorize Merlin’s Pet Shop to act on my behalf to request veterinary treatment and services when they deem it necessary. I accept full responsibility for charges incurred in the treatment of my pet(s), not to exceed the following amounts for each pet $\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Merlin’s Pet Shop reserves the right to utilize the services of any available veterinary clinic. If time permits, we will attempt to utilize your primary veterinary clinic. If it is not practical to do so, the following information will be helpful if the clinic we utilize requires documentation from your primary clinic.

I authorize you to treat my animal(s) and I will be fully responsible for all fees and charges and will pay for all charges that are incurred on my behalf, immediately upon my return.

Client (Print Name): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Client (Signature):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Pet Intake Form (For one Pet Only, please print more for multiple pets.)**

***PET***

Pet Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Sex: Male  Female  Neutered  Spayed

Breed:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Color:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Birthday (M/D/Y): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Description: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Feeding Schedule:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Allergies/Medications:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Merlin’s Pet Shop and staff agree to administer medication to above pet per instructions listed above.

Merlin’s Pet Shop and staff is not responsible for any reaction pet has to the medication. If pet needs emergency vet care, owner agrees to be responsible for all costs incurred including transportation and vet fees. Owner agrees to hold Merlin’s Pet Shop and staff harmless of any claims unless gross negligence has been proven. This agreement will remain valid until a new agreement has been filled out. I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, the client or guardian of pet(s) have entered the above information as truthfully, and accurately as possible, and gives Merlin’s Pet Shop and staff permission to administer listed medications:

Shots Current: Yes  No

Hiding Places: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Favorite Toys or games:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Neighborhood Bully (ie. Loose dogs):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Pet Sitting Policies and Service Agreement**

**Holiday Fees**

The fee per visit is as stated on the pricing sheet http://merlinswellness.wixsite.com/merlinspetshop/stay-cations-pet-sitting. This rate will be multiplied by the number of visits requested by the client. ***Initial:\_\_\_\_\_\_\_\_\_\_\_\_***

**Payment**

Payment is due on or before start of service. Cash, Card, Or Checks are accepted as forms of payment. Cards can be charged upon first intake with staff, at Merlin’s Pet Shop, or by calling in card information. A handling fee ($25) will be charged on all returned checks. If it is necessary to initiate collection proceedings on the account, Client will be responsible for all attorneys’ fees and costs of collection. Client agrees to pay for monthly dog walking service on or before the first of the week/month for services scheduled for the upcoming week/month. ***Initial \_\_\_\_\_\_\_\_\_\_\_\_***

**Scheduling & Visit Times**

Scheduling is on a first come first service basis and we will do our best to accommodate your needs. In addition, due to gas prices pet sitter reserves the right to dispatch driving needs appropriately. Merlin’s Pet Shop will do their best to visit at the requested times if possible. However, if an unforeseen situation arises, the time may be adjusted. ***Initial \_\_\_\_\_\_\_\_\_\_\_\_***

**Confirmation Call (Prior to out-of-town-Departure)**

**Client will make confirmation call or e-mail no less than** **two days before each departure** in order to verify that all information (dates, contact numbers, etc.) are still correct. Since phone mail messages or e-mails are not 100% reliable, please make sure we speak personally or e-mail is acknowledged Merlin’s Pet Shop (please do not depart town without this). This is to ensure your pet’s needs are carried out as intended. ***Initial \_\_\_\_\_\_\_\_\_\_\_\_***

**Cancellations**

We understand your plans change and we are very flexible if notified. Therefore, if you return home early, please notify us immediately. If, however, you do not notify Merlin’s Pet Shop of an early return and if we make a trip and find you home, the regular per visit charge applies. Client is responsible for paying for all services scheduled with Merlin’s Pet Shop unless a **48-hour cancellation notice** is given. ***Initial \_\_\_\_\_\_\_\_\_\_\_\_***

**Animal Emergency**

I authorize Merlin’s Pet Shop pet sitting representative to transport my pet(s) to a veterinarian in the event of their illness or injury and authorize treatment deemed necessary by the veterinarian. In the event the pet is in need of hospitalization; Merlin’s Pet Shop is authorized to leave the pet until the pet can be transported home. If at-home medication prescribed, Merlin’s Pet Shop has my permission to administer the directed dosage. If Merlin’s Pet Shop incurs any medical expenses for the pet’s treatment, the client will reimburse that amount plus transportation fees, as applicable. Pet Care Provider is authorized to perform care and services as outlined in this agreement. Pet Care Provider is also authorized to seek emergency veterinary care with release from all liabilities related to transportation, treatment, and expense should specified veterinarian be unavailable, Pet Care Provider is authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. Client is responsible for paying veterinarian directly, unless this option is not available. If this situation arises, Client agrees to reimburse Merlin’s Pet Shop for any veterinarian expenses incurred, plus any fees for attending to this need. ***Initial \_\_\_\_\_\_\_\_\_\_\_\_***

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**Animal Behavior**

Animal behavior can be unpredictable. Merlin’s Pet Shop does not accept responsibility or liability for animal behavior, normal or otherwise, which results in injury to the client’s animal(s) or property. Client pledges that pet does not have a history of vicious behavior, including biting. If pet is found to have such a problem, Client agrees to pay for any and all injuries incurred by Pet Care Provider, pet or passersby. Further, if Merlin’s Pet Shop pet care provided is harmed or injured by the client’s animals, the client/owner accepts full responsibility for the cost of any necessary medical attention required by either the Merlin’s Pet Shop pet care provider or by the animals. Due to the extreme unpredictability of animals, Merlin’s Pet Shop and Pet Care Providers cannot be held responsible for any unusual mishaps (i.e., pet's refusal to take medication, escaping from the yard, biting, eating or destroying household items, damage to inside/outside of home, personal injury/accidental death). If Client requests pet(s) to have outside access, Client releases Merlin’s Pet Shop and Pet Care Providers from all liability for loss, injury or death to pet(s). Client is liable for injury or damage to Third Parties. ***Initial \_\_\_\_\_\_\_\_\_\_\_\_***

**Unforeseen Purchases**

Any additional necessary costs such as food, liter, cleaning supplies or other necessary items that contribute to the health and will being of your pet will be purchased by Merlin’s Pet Shop We will retain a receipt and the customer will be responsible for reimbursement of these items. A $20 trip fee will be applied. ***Initial \_\_\_\_\_\_\_\_\_\_\_\_***

**Medications/Vaccinations**

Merlin’s Pet Shopand/or pet care provider will attempt to administer medications as directed but cannot be held responsible for complications that arise as a result. Excessively shy cats with medical problems can be a serious risk. If you have such an animal, this must be thoroughly discussed. **Under no circumstances, will** **Merlin’s Pet Shop and/or pet care provider** service any pet that has any form of contagious illness. This is for the safety of other customers. Merlin’s Pet Shopand/or pet care provider requires that all pets have the necessary vaccinations immunizations or titers before service begins, with **NO EXCEPTIONS.** If Merlin’s Pet Shoppet care provider is bitten or exposed to any disease or ailment received from the client’s pet(s) which has not been properly or currently vaccinated, the client will be responsible for all costs and damages that may incur. ***Initial\_\_\_\_\_\_\_\_\_\_\_\_***

**Inclement Weather**

In the event of inclement weather, primarily severe storms, snow/ice conditions etc., or natural disaster, you will entrust Merlin’s Pet Shop and/or pet care provider to use best judgment in caring for pet(s) and home if we are servicing you at the time of inclement weather. Merlin’s Pet Shop and/or pet care provider will try to carry out your instructions to the best of our ability. The care we provide to our customer’s pets and their safety is our first concern. Customer selection of a nearby emergency contact has been requested. **The inclement weather plan will be as follows 1) Every effort will be made to drive your home and your pets taken and crated/confined to the pet sitters home/ facility; 2) The service schedule may be changed, interrupted, or altered due to circumstances; 3) If it not possible to drive safely to your home, your emergency contact will be notified; 4) You will be notified that the above mentioned contingency plan has been activated. *Initial \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

**Emergency Contact**

Merlin’s Pet Shophas requested the name and phone number of a person living nearby (with access to your home). This should be a person close enough to walk to your home if roads are impassable (for example, a neighbor). If we are physically unable to drive to your home, this information is needed so that we can contact this person to request their assistance to check on your pet(s). Please remember that garage door openers are not operational in the event of power outages. **In the event that the customer does not provide a nearby emergency contact with access to your home for** Merlin’s Pet Shop**and/or pet care provider, customer realizes that we will provide service but not until conditions allow us to reach your home safely. *Initial \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

**Fences/Tethering**

Fenced in yards are wonderful play spaces for pets, however, **no fence system is totally secure for your pet’s safety.** Merlin’s Pet Shopand/or pet care provider does not accept responsibility or liability for any customer’s pet(s) that escape, are injured, fatally or otherwise, or become lost when pets are left out or given access to a fenced in area. This includes electronic, wood, metal or any other fence types. Merlin’s Pet Shop and/or pet care provider will not tie out pet. ***Initial \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

**Access to your Home by Others**

If customer allows any other person(s) access to their home or premises during Merlin’s Pet Shop contract period, we cannot be held liable for any damages/theft to property or pet(s) as a result. Please notify ***2*** Merlin’s Pet Shop if someone will be in your home or premises. Please also notify the person(s) in your home that Merlin’s Pet Shop is coming so that our entrance, as well, does not surprise your visitor. ***Initial\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

**Updates**

Please provide us with any changes regarding your pet’s care and other pertinent information. ***Initial\_\_\_\_\_\_\_\_\_\_***

**Keys**

Two working copies of your house keys must be provided before start of service. If you live in a gated community, you must provide a gate card, remote control, or appropriate access codes. No keys will be returned by regular mail, hidden outdoors or locking in homes at last visit. If you choose not to pick up your key from Merlin’s Pet Shop, picking up and returning your keys requires two extra trips and there will be a $15 charge per trip for time and mileage. Pleasecheck the key you provide Merlin’s Pet Shop and/or pet care provider. Should keys become unusable, lock malfunctions, clients fails to leave a key or for any other reasons beyond the control of Merlin’s Pet Shop control, client authorizes Merlin’s Pet Shop to employ the services of a locksmith to gain entry into client’s home on client’s behalf. Client will be responsible for all expenses incurred and reimburse Merlin’s Pet Shop upon return. ***Initial\_\_\_\_\_\_\_\_\_\_\_\_***

**Thermostat**

Please leave your thermostat settings within a normal comfortable range (64-78°). If the house temperature is outside of this range, Merlin’s Pet Shopor pet care provider will adjust the thermostat. This is to ensure the heath and comfort of your pets and 2 Paws Up, Inc pet care provider during our time of stay. ***Initial\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

***Merlin’s Pet Shop and/or pet care provider*** reserves the right to terminate this agreement at any time before or during its term. ***Merlin’s Pet Shop*** reserves the right to use a substitute/Pet Care Provider at any time. ***Merlin’s Pet Shop*** reserves the right to terminate this agreement at any time before or during its term if Pet Care Provider or Pet Sitting Company, in their sole discretion, determines that Client’s pet poses a danger to the health or safety of Pet Care Provider. If concerns prohibit Pet Care Provider from caring for pet, Client authorizes pet to be placed in a kennel, with all charges there from charged to the Client.

***2 Paws Up, Inc and/or pet care provider*** performs pet sitting/dog walking services with the understanding that no one other than the pet owner has access to the home. If this is not the case, Client will inform Pet Sitting Company, and agrees to hold ***2 Paws Up, Inc*** harmless in the event or any damages, theft or injuries.

Client authorizes this signed agreement to be valid approval for future services of any purpose provided by this agreement permitting ***Merlin’s Pet Shop*** to accept telephone reservations for service and enter premises without additional signed agreements or written authorization. ***Merlin’s Pet Shop*** reserves the right to increase fees with or without verbal/written consent for future services.

If you do not wish to agree to any of these statements please bring it to our attention before completing the client service agreement. Please refrain from making alterations or entering your own wording as it will void the contract if we are not made aware of it prior.

***Merlin’s Pet Shop*** and pet care provider agree to provide the services stated in this agreement in a reliable, caring, and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against said Pet Care Provider, Merlin’s Pet Shop except those arising from negligence or willful misconduct on the part of the Pet Care Provider.

Accept Here

Type Name Here

I,\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_,  By checking this box I acknowledge that I have read, have understood, and have agreed to the Policies & Service Agreement Terms & Conditions of Merlin’s Pet Shop. All policies and guidelines are subject to change at Merlin’s Pet Shop discretion.

**Travel Information**

Date Leaving:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date Returning: ***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

Time Leaving: ***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*** Time Returning: ***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

Date Services Begins: ***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*** Date Services Ends: ***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

Destination: ***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

How would you like to receive updates of your pet sitting?

Phone call from sitter. How often: ***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

Text message from sitter. How often: ***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

Email message from sitter. How often: ***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

Please select the visits you wish your pets to be seen:

Morning Visit  Midday Visit  Evening Visit  Overnight Visit

Dog Walking  Once a Day Visit

**Services and Rates**

Merlin’ Pet Shop 2609 Boston Ave Lubbock, TX 806-749-DOGS

**Stay-Cation Rates**

\*$18.oo for visit, up to 30 minutes

\*$8.00 for additional 15minute segments

\*$29.00 same day service/per visit

\*$18.00 Aroma Therapy Spray

\*$25.00 Aroma Therapy Diffuser

\*$45.00 General Health & Feeding Recommendations from Dr. Kat

**Holidays that include an Additional Charge: ($7/visit)**

Christmas Eve and Day, Easter Weekend, Memorial Day, July 4th, Labor Day Weekend, Thanksgiving Weekend

We encourage all our clients to allow for the number of visits that ensures the health and safety of their animals.

**Security and Home Services Available:**

Mail, Paper, & Deliveries

Lights rotated

Security Systems

Watering Plants

Changing Window Coverings

**Contact** Steve Dimler 806-749-3647 806-782-2856c

Merlin’ Pet Shop 2609 Boston Ave Lubbock, TX 806-749-DOGS

***Office hours are Tuesday - Saturday 10:30a.m. to 6p.m***

***Your sitter can be contacted after business hours if your pets are currently under our care.***

**Privacy Policy:** We recognize that your privacy is important to you and your family. The information that you provide us with will not be shared with any third party organizations.